



たかのマーケティング
TAKANO
MARKETING
(1293279-T) SDN. BHD.

Unit 3.04 Level 3 DNP Plaza
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Shipping Policy

1. Free shipping, shipped from Johor. Estimated time of arrival 7-15 days.

7 Days Seller Return & Exchange Policy

1. Return due to factory defects, must inform the seller within 7 days from the receipt of delivery. With its warranty card, original packaging and complete number of parts inside the package.
2. No warranty when damage, deterioration or malfunction resulting from shipping damages. Customer should claim from the courier service within 24 hours from the receipt of the parcel.
3. Customer are responsible for the cost of shipping the product to Takano Marketing Sdn. Bhd. Unit 3.04 Level 3 DNP Plaza 59 Jalan Datok Abdullah Tahir 80300 Johor Bahru Johor Malaysia. Takano Marketing pays for the cost of returning the product to the customer.

One Year Manufacturer Warranty

1. Water purifier unit is covered with one-year manufacturer warranty from the date of purchase. Kindly return the products together with all its parts and its warranty card stamped product serial number.
2. No warranty on accessories that comes with purchased water purifier unit.
3. Customer are responsible for the cost of shipping the product to Takano Marketing Sdn. Bhd. Unit 3.04 Level 3 DNP Plaza 59 Jalan Datok Abdullah Tahir 80300 Johor Bahru Johor Malaysia. Takano Marketing pays for the cost of returning the product to the customer.

Free Promotional Items

1. Free item is only valid when stock is available.
2. No return or exchange Policy applies on promotional free items.
3. Promotional free items is not transferable for cash or credit.
4. Takano Marketing reserves the rights to replace the promotional free item when the stock is not available.

Conditional Refund Policy

1. Conditional refund policy applies when the customer did not receive the purchase product after 30 days from the date of purchase. This policy does not apply when the customer is unable to receive parcel delivery after several attempts of courier service to deliver the product to the customer's shipping address.
2. The customer should notify the seller by email hello@acmpiewater.com.




Maria Jesusa Gracia R. Valerio
Director