

**TERMS AND CONDITIONS:**

1. Our leadtime is based on a normal days. Subject to further change due to unexpected delay during transit and customs clearing. However, expect best effort from us.
2. Count start from the sailing date and not from the date of Pick up. Remember, it will not directly load to vessel. We need to consolidate boxes so we can full our container. That's the reason why we give sailing date and cut off.
3. Please considerate in loading heavy weight. I know the price is fixed and you need to maximize the box. But think of the person who carrying your box plus the weight capacity of the box that could be easily tear.
4. Breakable, Liquid and High Value. Those things are acceptable with conditions of "Shipper's Own Risk".
5. Total lost Box Insured:  
  
RM 2000/Super  
RM 1500/Jumbo  
RM 1,000/Regular Or total declared Value whichever is lower.
6. Please observe office hours. As much as we can, we are glad to answer your queries and follow ups during office hours. After which, we have personal matters to attend too, so pls. be patience.
7. Any comment, complaint, and suggestion are very much welcome. We need this for us to motivate and improve our service. We believe in a saying "There's always room for improvement"

- The Management -